

February 2024

Chapter Advisory Council (ChAC)

2024 ChAC Steering Committee member

Katarina Gevorgyan



The Chapters Advisory Council (ChAC) in a nutshell

The **ChAC** offers a unified approach to delivering advice on topics of interest to the global Internet Society Chapter community to the Internet Society's Board of Trustees and its President & CEO.

The **ChAC** is comprised of representatives from Chapters around the world

Chapter leaders and members can bring matters of concern to the Internet Society chapter community to the **ChAC**

The **ChAC**, led by a 9-member Steering Committee, who will discuss the suggested topics, create working groups as appropriate to develop advice and recommendations to the Internet Society President & CEO and Board of Trustees.



2024 ChAC Steering Committee members!

Adebunmi Akinbo
(Nigeria Chapter)

Africa regional rep.



Cheryl Langdon-Orr
(Australia Chapter)

APAC regional rep.



Elaine Ford
(Peru Chapter)

LAC regional rep.



Flávio Wagner
(Brazil Chapter)

Non-geographical rep.



Gregory Shatan (US-
New York Chapter)

North America
regional rep.



Hank Nussbacher
(Israel Chapter)

Non-geographical rep.

Heba Sayed
(Egypt Chapter)

Non-geographical
rep.



Jacques Bakaev
(Lebanon Chapter)

Middle East
regional rep.



Katarina Gevorgyan
(Armenia Chapter)

Europe regional rep.



Election of the 2024 Steering Committee officers

According to the Charter, the officers are elected by the Steering Committee from amongst its members for a one-year term. The officer positions are **Chair, Vice Chair, and Secretary**.

During their first call of the year, the Chapters Advisory Council Steering Committee selected its officers for 2024.

- **Cheryl Langdon-Orr, Australia Chapter (Chair)**
- **Heba Sayed, Egypt Chapter (Vice Chair)**
- **Gregory Shatan, US-New York Chapter (Secretary)**



ChAC SC Officer Roles

(according to the ChAC charter)

4.2 The Chair

shall serve as principal officer of the Chapters AC, and is the primary liaison from the Chapters AC to ISOC staff and other communities. The Chair shall preside over the Annual Meeting and other meetings of the Chapters AC, The Chair is charged with the development of agendas for meetings, supervision of running the meetings in accordance with the Rules and Procedures and is enforcing the provisions of organizational rules and procedures.

4.3 The Vice Chair

shall assist the Chair in his/her duties and, in the event of absence of the Chair, the Vice Chair will assume his/her duties. The selection of Chair and Vice Chair should, when possible, respect regional diversity.

4.4 The Secretary

will act as custodian for Chapters AC and Steering Committee documents, is responsible for the scheduling and operation of the Annual Meeting as well as other Chapters AC meetings as required and is also in charge of the maintenance of the Minutes.



ChAC Steering Committee - communications & tools

- **ChAC Steering Committee mailing list:**
<chaptersAC-SC@elists.isoc.org> (this list reaches all ChAC Steering Committee members.)
- **ChAC Community Group on Chatter:**
 - The new Chapters Advisory Council **Chatter group** replaces the former Chapters Advisory Council community on Connect.
 - You can access the new group **via the Internet Society community portal (AMS)** at: <https://community.internetsociety.org/s/group/0F9Dn000000QayiKAC/chapters-advisory-council> and/or **send messages to the group** (that includes all current Chapters Advisory Council representatives) directly from your mailbox by sending an e-mail to 0F9Dn000000QayiKAC@post.dn-71ceimaa.usa576.chatter.salesforce.com
- **Box folder - Chapters AC:** <https://isoc.box.com/s/iuybex0ic7knknxoytaz1sgmsbnvrqq0>
- **Zoom:** All ChAC Steering Committee and full ChAC calls occur on Zoom, and are set up by ISOC Staff.



Monthly ChAC Steering Committee meetings

The monthly ChAC Steering Committee calls are currently scheduled every 2nd Tuesday per month at a rotating time to accommodate varying time zones. Calls take place at 10:00, 14:00, and 18:00 UTC.

Quarterly full ChAC calls are now also scheduled on a rotating time bases to accommodate representatives around the globe.

2024 meeting dates: <https://isoc.box.com/s/fo32l8ygw0zyjofn4orugqtpvr1l0tj0>

The ChAC SC Leadership team *holds short (15-20 min) check-in calls one week in advance of each monthly ChAC SC call. Please feel free to join these calls if you're interested, the dates, times and Zoom links can be found in the document above.*



Last ChAC Steering Committee meeting was held on 2024-02-13

The first one with the new members was on 2024-01-09.

Full attendance of all SC members was recorded for both meetings.

Q1 Full ChAC Meeting was 2024-02-20

Staff updates

- ✓ Link to the Internet Society's 2024 Action Plan: <https://www.internetsociety.org/action-plan/2024>
- ✓ Update on AMS transition (AC)

AMS transition team received more 400+ tickets and does really huge job to resolve and fix all the bugs and issues.

- ✓ Survey results regarding using the communication tools: the first place is mailing list, from social media platforms the most useful they found FB and LinkedIn.



In terms of content the community members are interested in:

- ✓ Courses -21
- ✓ Training programs - 25
- ✓ Funding Grants - 30
- ✓ ISOC institutional communications - 24
- ✓ Opportunities – 27

Are emailing list is useful for you communication with ISOC?

- ✓ Yes – 90%
- ✓ No – 10%

What do you think is necessary to strengthen ISOC's communication and engagement?

- ✓ Regional and National Face-to-face meetings -29
- ✓ Thematic meetings and webinars - 19



List of all Chapters Advisory Council Representatives

Public list of all current Chapters Advisory Council representatives:

<https://www.internetsociety.org/chapters/chapters-advisory-council/list-of-representatives/>

Chapters Advisory Council Representatives

List of Chapter Advisory Council Representatives

(Note: if no name appears next to the Chapter name it means the Chapter has not yet identified their representative.)

Chapter Name	Representative
Armenia Chapter	Katarina Gevorgyan
Australia Chapter	Cheryl Langdon-Orr
Bangladesh Dhaka Chapter	Mohammad Uddin
Barbados Chapter	Shamar Ward
Belgium Chapter	Frederic Taes
Benin Chapter	Hervé Hounzandji
Bolivia Chapter	Karina Ingrid Medinaceli Díaz
Bosnia and Herzegovina Chapter	Lejla Bećirspahić
Burkina Faso Chapter	Adama OUEDRAOGO
Canada Chapter	Franca Palazzo

Useful Links

[Chapters Advisory Council](#)

[Chapters](#)

[ChAC Steering Committee Members](#)

[ChAC Charter](#)

[ChAC Rules and Procedures](#)

[ChAC List of Recommendations](#)



Additional background and documentation

Chapter Advisory Council Charter:

<https://www.internetsociety.org/chapters/chapters-advisory-council/charter>

Chapter Advisory Council Rules and Procedures:

https://www.internetsociety.org/wp-content/uploads/2021/09/2021_ChAC-RulesProcedures-amended-by-the-ChAC-SC.pdf

Chapter Advisory Council pages on the Internet Society website:

<https://www.internetsociety.org/chapters/chapters-advisory-council/>

Chapter Advisory Council Steering Committee page:

<https://www.internetsociety.org/chapters/chapters-advisory-council/steering-committee>



ISOC Armenia Chapter 2024 Action Plan

As a Global ISOC chapter, the ISOC Armenia Chapter aligns its objective with the Global ISOC 2024 action plan.

The goal of the ISOC Armenia Chapter's work is to advance Internet development in Armenia. Assisting the community's vulnerable organizations and demographic groups is one of the objectives. Our work primarily depends on funding from the Internet Society, but we also look for additional donors who might assist us in reaching our objectives.



One of the most demanded goals of Armenia Chapter is:

- ✓ **Connecting the Unconnected:** Our utmost goal is to digitize, provide broadband Internet and turn libraries into community Internet centers in all regions of Armenia. There are 15 of them and Lori region was the first in line.
- ✓ We created a general library catalogue of all Armenian rural libraries and placed it on the Internet accessible server.
- ✓ We'll continue our “Digital skills for rural regions” program, which was implemented by ISOC Foundation funding and was extremely successful.



In 2024, we will focus on

- ✓ Implementing the same project in Aragatsotn, Armavir, and Kotayk provinces of Armenia.
- ✓ Create Internet accessibility center in the Yerevan Botanical Garden and digitize its library.
- ✓ Provide Internet connection, computers, WiFi routers and digitized libraries to Megri city schools and the House of culture.
- ✓ Install a digitized library, computer and WiFi router on a Community Network created by the Union of Operators of Armenia in the Shaghab village and its proximity.
- ✓ Establishing or improving IXPs by sharing our knowledge, experience, and instructional resources.
- ✓ Advocating for Armenia independent fiber-optic connection to Europe.
- ✓ Driving the awareness of Internet Society Pulse among key audiences and encouraging the use of its data and insights.
- ✓ Training journalists on the technical concepts behind Internet shutdowns for more informed and data-driven reporting and many more



Cooperation and sharing experience with other EU chapters

We will become stronger and more effective since the approximately thirty European chapters have a lot to discuss and work together on.

In my capacity as a member of the European ChAC Steering Committee, I shall strive to be of maximum assistance to our community.



Thank you.

Katarina Gevorgyan
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