

Computers, services and Wi-Fi Internet for rural libraries

Final report

The final report concerns the second stage of the project. During the first stage of the project (please see the Interim report) we installed 50 computers. During the 2nd stage 20 more computers and 16 Wi-Fi routers were installed. We also repaired the previously installed computers if necessary and do other service jobs.

We continued providing rural libraries with computers equipped with a lightweight library management programs and book circulation program that allows to subscribe members, register books, organize the book circulation, search requested books, track the movement of books, control book check-in and check-out as well as quickly receive any required information on books in the library.

As was mentioned in the interim report another major problem in rural regions was the absence of computer service skills. Very often libraries in rural areas even having computers can't use them when problems arise, because of the absence of service staff, knowledge and skills. It was clear that they also need help in troubleshooting and repair, operating system and application program installation. Service of installed systems is a matter of primary importance. We developed a method of remote service by the use of Teamviewer, a remote desktop tool with the following remote services: Remote Desktop, Remote Access, Remote Control, Remote Support. It lets us to provide a quick reaction to rural libraries problems. Each day we receive 3-4 phone calls with Teamviewer sessions from rural libraries.

We pay special attention to the Internet connection. Practically there is no Internet access problem in Armenia. If a library doesn't have a cable Internet we were persuading heads of village administration to purchase a WiFi adapter stick to connect library to a mobile operator. To create a Wi-Fi media within library we are providing them Wi-Fi routers. WiFi routers were installed in the following libraries:

Hrazdan city regional Library, Kotayk region
Zovuni village library, Yeghvard community, Kotayk region
Abovyan city community Library, Kotayk region
Yeghvard city library, Kotayk region
Akunk village library, Kotayk region
Tavush regional library, Tavush region
Noemberyan central library, Tavush region
Noemberian children library, Tavush region
Dilijan municipal central library after Ghazaros Agrayan, Tavush region
Goris city cultural center children library after Gusan Ashot, Syunik region
Goris city central municipal Library, Syunik region
Kapan city library after David Bek, Syunik region
Kapan city Baghaberd library, Syunik region
Kapan city Builders' library, Syunik region
Amrakis village library, Lori region

In order to deliver computers, software and Wi-Fi routers as well as service of previously installed computers the following travels to rural areas were done:

Yerevan-Ijevan:
Yerevan - Dilijan
Yerevan - Vanadzor-Amirak

Yerevan - Tsaghkuntz
Yerevan - Varsner-Norashen
Yerevan - Hrazdan
Yerevan - Abovyan - Yeghvard
Yerevan - Goris
Yerevan - Kapan

During visits to rural regions in addition to the installation of library computers we repaired 16 computers and spent 80 hours for software installation and training.

Several workshops for librarians were organized. One of them is shown below.

Workshop for Tavush region librarians





As this project covered only 10% of rural libraries needs ISOC Armenia chapter is going to continue the project with the financial help of the Armenian Internet Registry and other sponsors. We are planning an active fundraising for that.

Below is the list of rural sites where the computers were installed and their photos.

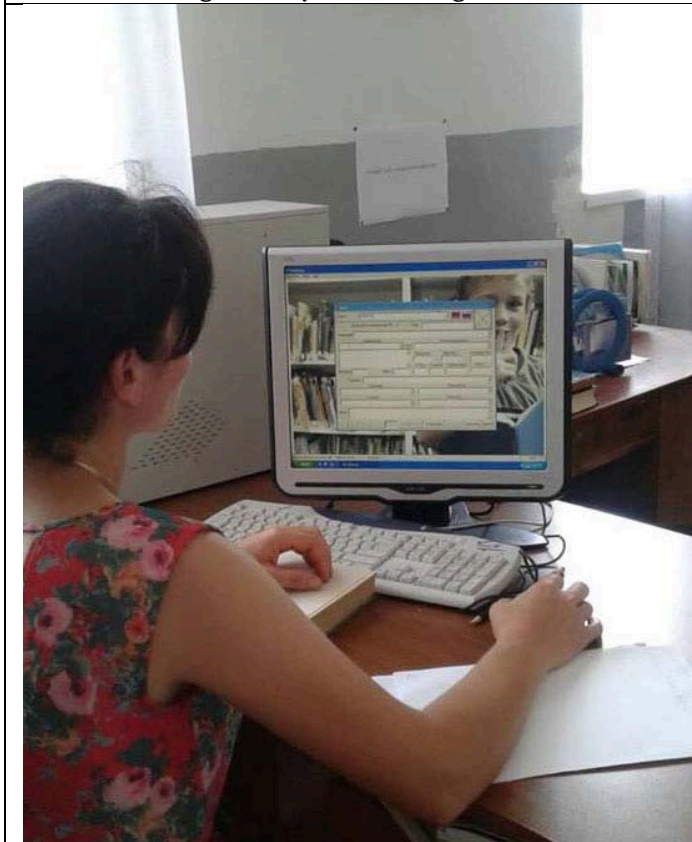
Amrakic village library, Lori region



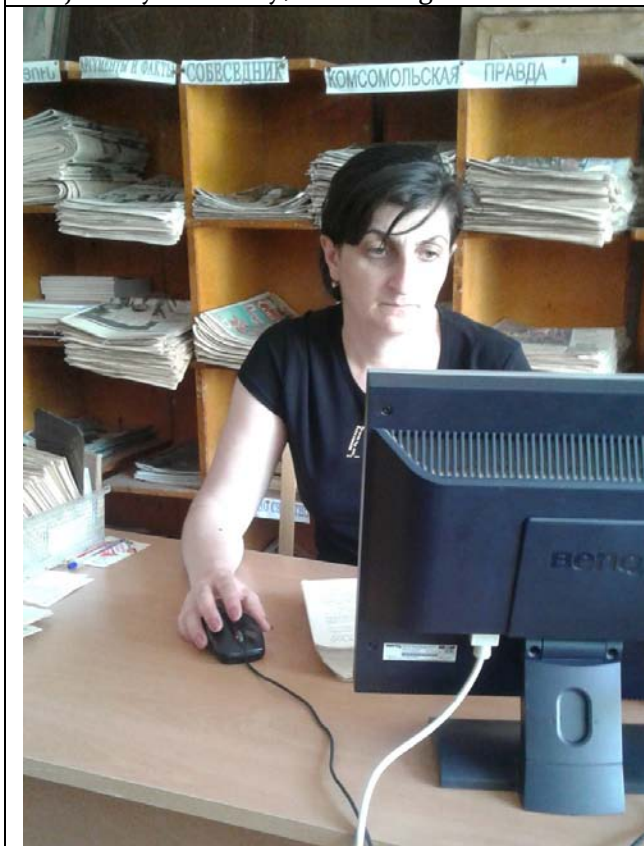
Gandzaqar village library, Tavush region



Voskevan village library, Tavush region



Dilijan city #2 library, Tavush region



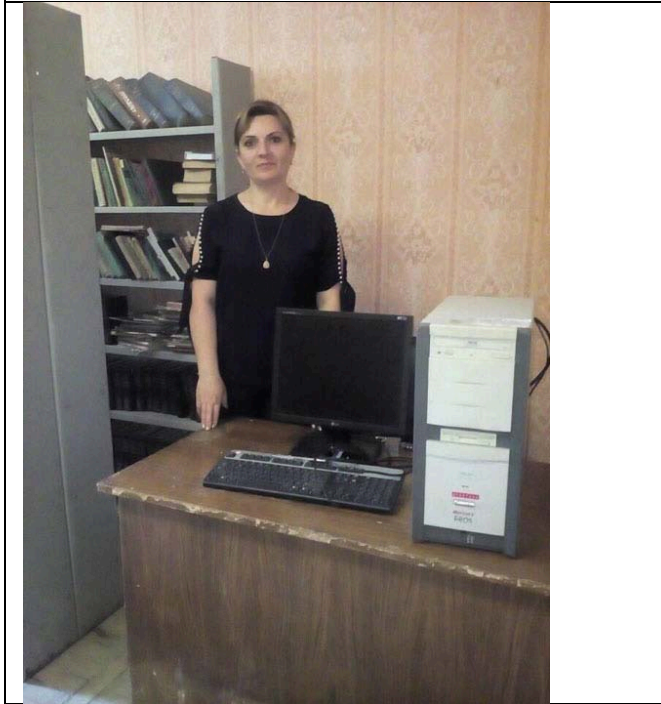
Dilijan city #3 library, Tavush region



Dilijan city #4 library, Tavush region



Azatomut village library, Tavush region



Kothi village library, Tavush region



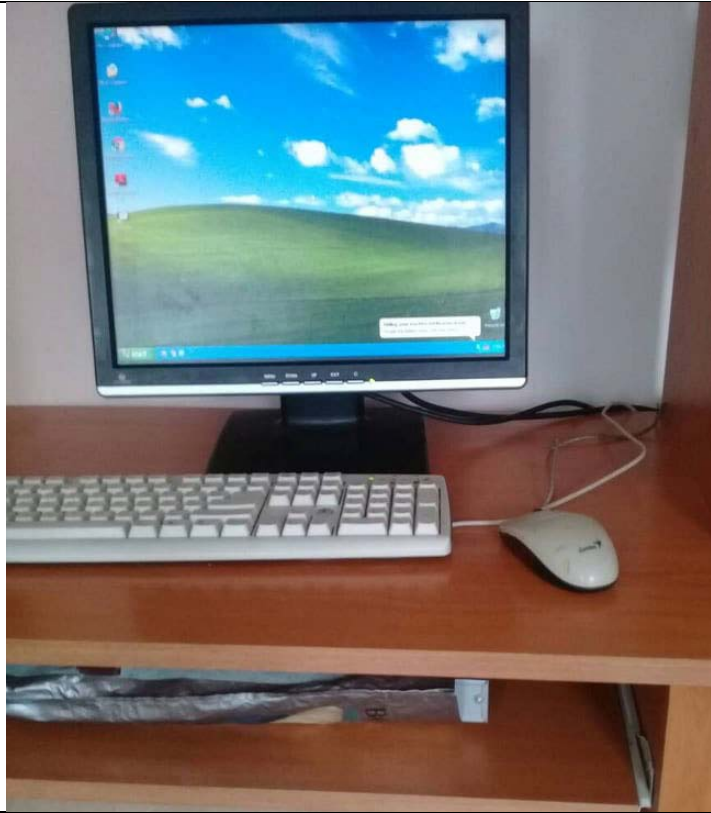
Sevkar village library, Tavush region



Achajur village library, Tavush region



Getahovit village library, Tavush region



Dovegh village library, Tavush region



Tsaghkavan village library, Tavush region



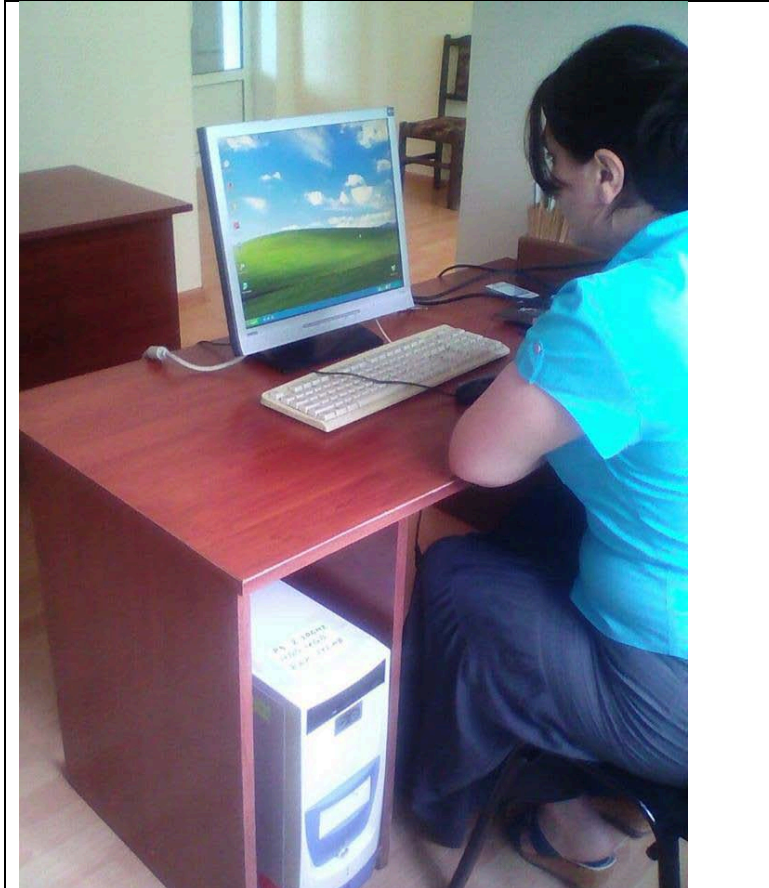
Noyemberyan city library, Tavush region



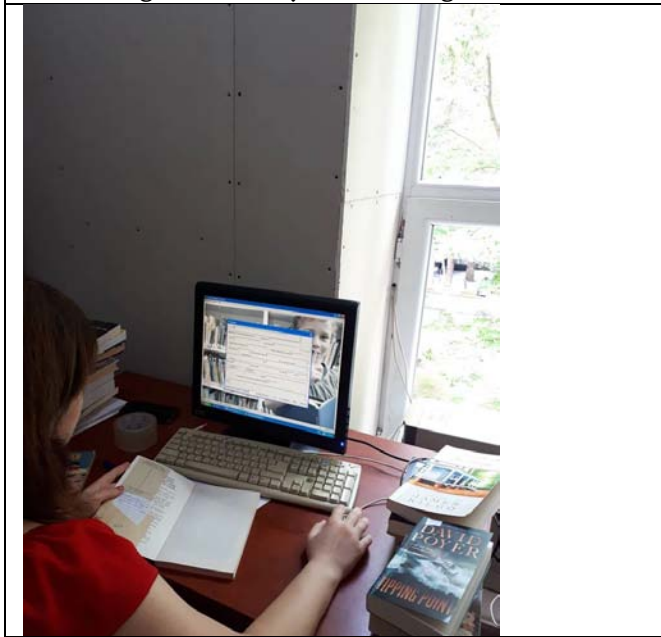
Noyemberyan city children library, Tavush region



Vardashen village library, Tavush region



Tavush regional library, Tavush region



Norashen village library, Gegharqunik region



Varser village library, Gegharqunik region



Tsakhkunq village library, Gegharqunik region

